

**EtreCheckPro version: 6.3.5 (6D022)**

**Report generated: 2020-11-29 01:28:25**

**Download EtreCheckPro from <https://etrecheck.com>**

**Runtime: 2:45**

**Performance: Excellent**

**Problem:** Apps are crashing

**Description:**

Only sandboxed apps are crashing

**Major Issues:**

Anything that appears on this list needs immediate attention.

**Gatekeeper disabled** - Gatekeeper security protection is disabled. This computer is at risk of malware infection.

**System Integrity Protection disabled** - System Integrity Protection is disabled. This computer is at risk of malware infection.

**Apple security disabled** - Apple security software is disabled. This computer is at risk of malware infection.

**Minor Issues:**

These issues do not need immediate attention but they may indicate future problems or opportunities for improvement.

**No Time Machine backup** - Time Machine backup not found.

**Apps crashing** - There have been numerous app crashes.

**Unsigned files** - There are unsigned software files installed. Apple has said that unsigned software will not run by default in a future version of the operating system.

**Vintage hardware** - This computer may be considered vintage.

**32-bit Apps** - This computer has 32-bit apps will not work on current versions of the operating system.

**Kernel boot arguments** - This computer has custom kernel boot arguments.

**Hardware Information:**

iMac (27-inch, Mid 2011) - Vintage!

iMac Model: iMac12,2

2.7 GHz Intel Core i5 (i5-2500S) CPU: 4-core

10 GB RAM - Upgradeable

BANK 0/DIMM0 - 4 GB DDR3 1333

BANK 1/DIMM0 - 2 GB DDR3 1333

BANK 0/DIMM1 - 4 GB DDR3 1333

BANK 1/DIMM1 - Empty

**Video Information:**

AMD Radeon HD 6770M - VRAM: 512 MB

iMac 2560 x 1440

**Drives:**

disk0 - KINGSTON SA400S37240G 240.06 GB (Solid State - TRIM: Yes)

Internal SATA 6 Gigabit Serial ATA

disk0s1 - EFI (MS-DOS FAT32) [EFI] 210 MB

disk0s2 [APFS Container] 239.85 GB

disk1 [APFS Virtual drive] 239.85 GB (Shared by 4 volumes)

disk1s1 - A\*\*\*\*o (APFS) (Shared - 202.48 GB used)

disk1s2 - Preboot (APFS) [APFS Preboot] (Shared - 24 MB used)

disk1s3 - Recovery (APFS) [Recovery] (Shared - 512 MB used)

disk1s4 - VM (APFS) [APFS VM] (Shared - 20 KB used)

**Mounted Volumes:**

disk1s1 - A\*\*\*\*o

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239.85 GB (Shared - 202.48 GB used, 50.49 GB available, 36.72 GB free)

APFS

Mount point: /

disk1s4 - VM [APFS VM]

239.85 GB (Shared - 20 KB used, 36.72 GB free)

APFS

Mount point: /private/var/vm

### Network:

Interface en0: Ethernet

Interface fw0: FireWire

Interface en1: Wi-Fi

802.11 a/b/g/n

Interface en4: Bluetooth PAN

Interface bridge0: Thunderbolt Bridge

iCloud Quota: 128.12 GB available

### System Software:

macOS High Sierra 10.13.6 (17G14033)

Time since boot: Less than an hour

Boot args: amfi\_get\_out\_of\_my\_way=0x1

### Notifications:

Creative Cloud.app

one notification

### Security:

Gatekeeper: Anywhere

System Integrity Protection: Disabled

Antivirus software: None!

### Unsigned Files:

Launchd: /Library/LaunchAgents/com.adobe.AAM.Updater-1.0.plist

Executable: /Library/Application Support/Adobe/OOBE/PDApp/UWA/UpdaterStartupUtility -mode=logon

Details: Exact match found in the legitimate list - probably OK

Running app: /Applications/Boom 3D.app/Contents/Library/LoginItems/BoomHelper.app

Login Item: /Applications/LyricsX.app/Contents/Library/LoginItems/LyricsXHelper.app

Login Item: /Applications/Boom 3D.app/Contents/Library/LoginItems/BoomHelper.app

Login Item: /Applications/Messenger.app/Contents/Library/LoginItems/Messenger Login Helper.app

Login Item: /Applications/WhatsApp.app/Contents/Library/LoginItems/WhatsApp Login Helper.app

Login Item: /Applications/Shazam.app/Contents/Library/LoginItems/ShazamHelper.app

Apps: 18

### 32-bit Applications:

33 32-bit apps

### System Launch Agents:

[Not Loaded] 17 Apple tasks

[Loaded] 174 Apple tasks

[Running] 103 Apple tasks

### System Launch Daemons:

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[Not Loaded] 37 Apple tasks  
[Loaded] 186 Apple tasks  
[Running] 112 Apple tasks

### Launch Agents:

[Not Loaded] com.adobe.AAM.Updater-1.0.plist (? ffb65062 - installed 2020-11-29)  
[Other] com.adobe.AdobeCreativeCloud.plist (Adobe Inc. - installed 2020-11-29)  
[Loaded] com.adobe.ccxprocess.plist (Apple - installed 2020-11-29)  
[Loaded] com.microsoft.update.agent.plist (Microsoft Corporation - installed 2020-11-28)

### Launch Daemons:

[Running] com.adobe.acc.installer.v2.plist (Adobe Inc. - installed 2020-11-29)  
[Running] com.adobe.agsservice.plist (Adobe Systems, Inc. - installed 2020-11-29)  
[Loaded] com.apple.installer.osmessagetracing.plist (Apple - installed 2020-09-10)  
[Running] com.crystalidea.macsfancontrol.smcwrite.plist (Ilya Parniuk - installed 2020-11-28)  
[Loaded] com.microsoft.autoupdate.helper.plist (Microsoft Corporation - installed 2020-11-28)  
[Loaded] com.microsoft.office.licensingV2.helper.plist (Microsoft Corporation - installed 2020-11-09)

### User Launch Agents:

[Not Loaded] com.adobe.ccxprocess.plist (Apple - installed 2020-11-29)  
[Loaded] com.google.keystone.agent.plist (Google, Inc. - installed 2020-11-28)  
[Loaded] com.google.keystone.xpcservice.plist (Google, Inc. - installed 2020-11-28)

### User Login Items:

[Loaded] Boom Helper (? - installed 2017-06-15)  
Modern Login Item  
/Applications/Boom 3D.app/Contents/Library/LoginItems/BoomHelper.app

[Not Loaded] LyricsXHelper (? - installed 2020-11-28)  
Modern Login Item  
/Applications/LyricsX.app/Contents/Library/LoginItems/LyricsXHelper.app

[Running] Macs Fan Control (Ilya Parniuk - installed 2020-11-28)  
Application  
/Applications/Macs Fan Control.app

[Not Loaded] Messenger Login Helper (? - installed 2020-11-28)  
Modern Login Item  
/Applications/Messenger.app/Contents/Library/LoginItems/Messenger Login Helper.app

[Not Loaded] ShazamHelper (? - installed 2020-11-28)  
Modern Login Item  
/Applications/Shazam.app/Contents/Library/LoginItems/ShazamHelper.app

[Loaded] StartUpHelper (Spotify - installed 2020-11-10)  
Modern Login Item  
/Applications/Spotify.app/Contents/Library/LoginItems/StartUpHelper.app

[Not Loaded] WhatsApp Login Helper (? - installed 2020-11-28)  
Modern Login Item  
/Applications/WhatsApp.app/Contents/Library/LoginItems/WhatsApp Login Helper.app

[Not Loaded] coconutBattery Helper (Christoph Sinai - installed 2020-11-28)  
Modern Login Item  
/Applications/coconutBattery.app/Contents/Library/LoginItems/coconutBattery Helper.app

[Running] iTunesHelper (Apple - installed 2020-11-28)

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Application

/Applications/iTunes.app/Contents/MacOS/iTunesHelper.app

[Not Loaded] DriveDxLoginItemHelper (Kirill Luzanov - installed 2020-11-27)

Modern Login Item

~/Downloads/DriveDx 3.app/Contents/Library/LoginItems/DriveDxLoginItemHelper.app

### Internet Plug-ins:

AdobeAAMDetect: 3.0.0.0 (Adobe Inc. - installed 2020-11-29)

### Audio Plug-ins:

AirPlay: 2.0 (Apple - installed 2020-11-29)

BridgeAudioSP: 4.69.2 (Apple - installed 2020-11-29)

iSightAudio: 7.7.3 (Apple - installed 2020-11-29)

BoomAudio: 1.0.2 (Global Delight Technologies Pvt. Ltd - installed 2017-10-11)

AppleAVBAudio: 683.1 (Apple - installed 2020-11-29)

BluetoothAudioPlugIn: 6.0.7 (Apple - installed 2020-11-29)

AppleTimeSyncAudioClock: 1.0 (Apple - installed 2020-11-29)

### Backup:

#### Time Machine Not Configured!

One local snapshot

Oldest local snapshot: 2020-11-29 00:33:13

Last local snapshot: 2020-11-29 00:33:13

### Performance:

System Load: 2.94 (1 min ago) 3.64 (5 min ago) 3.57 (15 min ago)

Nominal I/O speed: 9.29 MB/s

File system: 24.60 seconds

Write speed: 396 MB/s

Read speed: 528 MB/s

### CPU Usage Snapshot:

#### Type Overall

System: 6 %

User: 25 %

Idle: 70 %

### Top Processes Snapshot by CPU:

#### Process (count) CPU (Source - Location)

photoanalysisd 45.86 % (Apple)

Finder 26.52 % (Apple)

WindowServer 8.18 % (Apple)

kernel\_task 7.04 % (Apple)

nsurlsessiond (2) 6.90 % (Apple)

### Top Processes Snapshot by Memory:

#### Process (count) RAM usage (Source - Location)

kernel\_task 934 MB (Apple)

Google Chrome Helper (Renderer) (8) 794 MB (Google, Inc.)

EtreCheckPro 506 MB (Etresoft, Inc.)

mdworker (11) 278 MB (Apple)

Adobe Desktop Service 278 MB (Adobe Inc.)

### Top Processes Snapshot by Network Use:

#### Process Input / Output (Source - Location)

nsurlsessiond 1 MB / 24 KB (Apple)

Spotify 751 KB / 39 KB (Spotify)  
cloudd 105 KB / 509 KB (Apple)  
mDNSResponder 39 KB / 17 KB (Apple)  
apsd 5 KB / 6 KB (Apple)

**Top Processes Snapshot by Energy Use:**

**Process (count) Energy (0-100) (Source - Location)**

ReportCrash (2) 10 (Apple)  
Macs Fan Control 6 (Ilya Parniuk)  
WindowServer 3 (Apple)  
nsurlsessiond (2) 3 (Apple)  
Finder 3 (Apple)

**Virtual Memory Information:**

Physical RAM: 10 GB

Free RAM: 171 MB  
Used RAM: 4.71 GB  
Cached files: 5.13 GB

Available RAM: 5.29 GB  
Swap Used: 0 B

**Software Installs (past 30 days):**

**Install Date Name (Version)**

2020-11-28 SU\_TITLE (10.13.6.1.1.1544783150)  
2020-11-28 BoomAudio (1.1)  
2020-11-28 WhatsApp (2.2047.10)  
2020-11-28 RAR Extractor and Expander (1.8)  
2020-11-28 Paint X (4.3.1)  
2020-11-28 Shazam (2.10.0)  
2020-11-28 Focus & Blur (1.6)  
2020-11-28 Polarr Photo Editor (5.10.21)  
2020-11-28 LyricsX (1.5.6)  
2020-11-28 Messenger (73.2.121)  
2020-11-28 XProtectPlistConfigData (2135)  
2020-11-28 iTunes (12.8.2)  
2020-11-28 CompatibilityNotificationData (1.0.5)  
2020-11-28 MRTConfigData (1.72)  
2020-11-28 Gatekeeper Configuration Data (181)  
2020-11-28 Safari (13.1.2)  
2020-11-28 Microsoft Office (16.43.20110804)  
2020-11-28 Zoom (5.4.58903.1122)  
2020-11-29 Adobe Photoshop (1)  
2020-11-29 Adobe Media Encoder (1)  
2020-11-29 Asphalt 8 (5.4.0)  
2020-11-29 Adobe After (1)  
2020-11-29 Audition CC (1)  
2020-11-29 Security Update 2020-005 (10.13.6)  
2020-11-29 iTunes Device Support Update ( )  
2020-11-29 Actualización de Seguridad 2020-005 (10.13.6)  
2020-11-29 Command Line Tools (macOS High Sierra version 10.13) for Xcode (10.1)  
2020-11-29 macOS Night Shift Enabler (2.0.1)

**Diagnostics Information (past 7-30 days):**

2020-11-29 01:24:11 Paint X.app - Crash  
Executable: /Applications/Paint X.app

Details:

dyld: launch, running initializers

/usr/lib/libSystem.B.dylib

Sandbox registration failed: The code signature is not valid: The operation couldn't be completed. (OSStatus error -2147409652.)

2020-11-29 01:23:59 Boom 3D.app - Crash (23 times)

Executable: /Applications/Boom 3D.app

Details:

dyld: launch, running initializers

/usr/lib/libSystem.B.dylib

Sandbox registration failed: The code signature is not valid: The operation couldn't be completed. (OSStatus error -2147409652.)

2020-11-29 01:23:32 WhatsApp.app - Crash (15 times)

Executable: /Applications/WhatsApp.app

Details:

dyld: launch, running initializers

/usr/lib/libSystem.B.dylib

Sandbox registration failed: The code signature is not valid: The operation couldn't be completed. (OSStatus error -2147409652.)

2020-11-29 01:06:18 VTEncoderXPService - High CPU Use (2 times)

Executable: /System/Library/Frameworks/VideoToolbox.framework/Versions/A/XPCServices/VTEncoderXPService.xpc/Contents/MacOS/VTEncoderXPService

Details:

API MISUSE: Over-release of an object

2020-11-29 00:59:55 system\_installd - Memory

Executable: /System/Library/PrivateFrameworks/PackageKit.framework/Versions/A/Resources/system\_installd

2020-11-29 00:52:03 Adobe Premiere Pro 2020.app - High CPU Use (2 times)

Executable: /Applications/Adobe Premiere Pro 2020/Adobe Premiere Pro 2020.app

Details:

/Applications/Adobe Premiere Pro 2020/Adobe Premiere Pro 2020.app/Contents/TeamProjectsLocalHub.app/Contents/MacOS/../Frameworks/LogSession.framework/Versions/A/LogSession

2020-11-29 00:49:00 Shazam.app - Crash

Executable: /Applications/Shazam.app

Details:

dyld: launch, running initializers

/usr/lib/libSystem.B.dylib

Sandbox registration failed: The code signature is not valid: The operation couldn't be completed. (OSStatus error -2147409652.)

2020-11-29 00:32:13 SpotMenu.app - Crash

Executable: /Applications/SpotMenu.app

Details:

Fatal error: unexpected enum case 'SpotifyEPIS(rawValue: 0)'

2020-11-29 00:28:55 Asphalt8.app - Crash

Executable: /Applications/Asphalt8.app

Details:

dyld: launch, running initializers

/usr/lib/libSystem.B.dylib

Sandbox registration failed: The code signature is not valid: The operation couldn't be completed. (OSStatus error -2147409652.)

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ation couldn't be completed. (OSStatus error -2147409652.)

2020-11-29 00:28:53 Polarr Photo Editor.app - Crash

Executable: /Applications/Polarr Photo Editor.app

Details:

dyld: launch, running initializers

/usr/lib/libSystem.B.dylib

Sandbox registration failed: The code signature is not valid: The operation couldn't be completed. (OSStatus error -2147409652.)

2020-11-28 20:16:21 helpd - Memory

Executable: /System/Library/PrivateFrameworks/HelpData.framework/Versions/A/Resources/helpd

2020-11-28 20:13:12 efilogin-helper - Memory

Executable: /System/Library/PrivateFrameworks/EFILogin.framework/Versions/A/Resources/efilogin-helper

**End of report**