

EtreCheck version: 3.4 (420)

Report generated 2017-06-22 14:52:05

Download EtreCheck from <https://etrecheck.com>

Runtime: 1:34

Performance: Excellent

Click the [Lookup] links for more information from Apple Support Communities.

Click the [Details] links for more information about that line.

Problem: Beachballing

Hardware Information: ⓘ

MacBook Pro (13-inch, 2017, Four Thunderbolt 3 Ports)

[\[Technical Specifications\]](#) - [\[User Guide\]](#) - [\[Warranty & Service\]](#)

MacBook Pro - model: MacBookPro14,2

1 3.1 GHz Intel Core i5 (i5-7267U) CPU: 2-core

16 GB RAM Not upgradeable

BANK 0/DIMM0

8 GB LPDDR3 2133 MHz ok

BANK 1/DIMM0

8 GB LPDDR3 2133 MHz ok

Bluetooth: Good - Handoff/AirDrop2 supported

Wireless: en0: 802.11 a/b/g/n/ac

Battery: Health = Normal - Cycle count = 3

Video Information: ⓘ

Intel Iris Plus Graphics 650 - VRAM: 1536 MB

Color LCD 2560 x 1600

Disk Information: ⓘ

Disk Information: ⓘ

APPLE SSD AP0256J disk0: (251 GB) (Solid State - TRIM: Yes)

(disk0s1) <not mounted> [EFI]: 315 MB

(disk0s2) <not mounted> [CoreStorage Container]: 250.04 GB

Recovery HD (disk0s3 - Journaled HFS+) <not mounted>
[Recovery]: 650 MB

USB Information: ⓘ

USB30Bus

Apple Inc. iBridge

USB31Bus

USB31Bus

Thunderbolt Information: ⓘ

Apple Inc. thunderbolt_bus_1

Apple Inc. thunderbolt_bus_0

Virtual disks: ⓘ

Macintosh HD (disk1 - Journaled HFS+) / [Startup]: 249.68 GB
(189.93 GB free)

Physical disk: disk0s2 250.04 GB Online

System Software: ⓘ

macOS Sierra 10.12.5 (16F2104) - Time since boot: about one day

Gatekeeper: ⓘ

Mac App Store and identified developers

Kernel Extensions: ⓘ

/Library/Extensions

[loaded] com.paragon-software.filesystems.ntfs (14.2.359 - SDK
10.5) [Lookup]

System Launch Agents: ⓘ

[not loaded] 6 Apple tasks

[loaded] 162 Apple tasks

[running] 114 Apple tasks

System Launch Daemons: ⓘ

[not loaded] 42 Apple tasks

[loaded] 159 Apple tasks

[running] 115 Apple tasks

Launch Agents: ⓘ

[not loaded] com.adobe.AAM.Updater-1.0.plist (Adobe Systems, Inc. - installed 2017-06-21) [\[Lookup\]](#)

[loaded] com.adobe.AdobeCreativeCloud.plist (Adobe Systems, Inc. - installed 2017-06-21) [\[Lookup\]](#)

[loaded] com.oracle.java.Java-Updater.plist (? ada89d00be93c7fb - installed 2017-06-21) [\[Lookup\]](#)

[failed] com.paragon-software.NTFS.fsnotify.agent.plist (? dcda45f4 5184d8a1 - installed 2017-06-21) [\[Lookup\]](#)

[loaded] com.paragon-software.facebook.agent.plist (? 95fb0bd4e9648c48 - installed 2017-06-21) [\[Lookup\]](#)

[loaded] com.paragon.updater.plist (Paragon Software GmbH - installed 2017-06-21) [\[Lookup\]](#)

Launch Daemons: ⓘ

[running] com.adobe.adobeupdatedaemon.plist (Adobe Systems, Inc. - installed 2017-06-21) [\[Lookup\]](#)

[running] com.adobe.agsservice.plist (Adobe Systems, Inc. - installed 2017-06-21) [\[Lookup\]](#)

[running] com.microsoft.autoupdate.helper.plist (Microsoft Corporation - installed 2017-06-19) [\[Lookup\]](#)

[loaded] com.microsoft.office.licensingV2.helper.plist (Microsoft Corporation - installed 2017-06-10) [\[Lookup\]](#)

[loaded] com.oracle.java.Helper-Tool.plist (Shell Script e3fefdd2 - installed 2017-06-20) [\[Lookup\]](#)

[running] com.paragon-software.NTFS.fsnotify.daemon.plist (? 66744841 769e6120 - installed 2016-07-16) [\[Lookup\]](#)

[not loaded] com.paragon.NTFS.launch.plist (Apple, Inc. - installed 2017-04-28)

User Launch Agents: ⓘ

[loaded] com.google.keystone.agent.plist (Google, Inc. - installed 2017-06-19) [\[Lookup\]](#)

[running] com.spotify.webhelper.plist (Spotify - installed 2017-06-21) [\[Lookup\]](#)

User Login Items: ⓘ

iTunesHelper Application (Apple, Inc. - installed 2017-06-19)

(/Applications/iTunes.app/Contents/MacOS/iTunesHelper.app)

Magnet Application

(/Applications/Magnet.app)

MightyText Application - Hidden

(/Applications/MightyText.app)

Google Drive Application

(/Applications/Google Drive.app)

Internet Plug-ins: ⓘ

JavaAppletPlugin: Java 8 Update 131 build 11 (installed 2017-06-21) [Check version](#)

AdobeAAMDetect: 3.0.0.0 (installed 2017-06-21) [[Lookup](#)]

QuickTime Plugin: 7.7.3 (installed 2017-04-28)

3rd Party Preference Panes: ⓘ

Java (installed 2017-06-21) [[Lookup](#)]

Paragon NTFS for Mac® (installed 2017-06-21) [[Lookup](#)]

Time Machine: ⓘ

Time Machine not configured!

Top Processes by CPU: ⓘ

99% Preview

9% kernel_task

3% WindowServer

1% Finder

1% fontd

Top Processes by Memory: ⓘ

1021 MB	kernel_task
477 MB	Preview
392 MB	Google Chrome
374 MB	WindowServer
328 MB	MightyText

Top Processes by Network Use: ⓘ

Input	Output	Process name
557 KB	172 KB	biometrickitd
601 KB	102 KB	Mail
217 KB	87 KB	mDNSResponder
105 KB	58 KB	Messenger
53 KB	38 KB	MightyText

Top Processes by Energy Use: ⓘ

91.02	Preview
2.90	WindowServer
0.50	MightyText
0.28	airportd

Virtual Memory Information: ⓘ

8.27 GB Available RAM

1.64 GB Free RAM

7.73 GB Used RAM

6.62 GB Cached files

154 MB Swap Used

Software installs: ⓘ

Magnet: 2.1.0 (installed 2017-06-19)

Microsoft Office 2016 for Mac: (installed 2017-06-19)

Microsoft OneNote for Mac: (installed 2017-06-19)

Paragon NTFS for Mac ® OS X: (installed 2017-06-19)

Disk Speed Test: 3.1 (installed 2017-06-20)

Oracle JDK and NetBeans IDE: (installed 2017-06-20)

Paragon NTFS for Mac 14: (installed 2017-06-21)

Adobe Photoshop: (installed 2017-06-21)

Java 8 Update 131: (installed 2017-06-21)

Install information may not be complete.

Diagnostics Information: ⓘ

2017-06-21 22:38:01 CCLibrary.app Crash [\[Open\]](#)

2017-06-21 19:25:11 Adobe Photoshop CC 2017.app Hang [\[Open\]](#)

2017-06-21 18:59:17 com.paragon-software.NTFS.fsnotify.agent.app Crash [\[Open\]](#)

2017-06-21 18:44:56 Preview.app Hang [\[Open\]](#)

2017-06-21 15:46:35 FSInstaller.app Crash [\[Open\]](#)

2017-06-19 20:19:19 EmbeddedOSInstallService High CPU use [\[Open\]](#) [\[Details\]](#)

2017-06-19 19:17:20 Siri.app Crash [\[Open\]](#)

Cause: Crashing on exception: endAppearanceTransition called too many times; count is at: -1

2017-06-19 18:43:22 System Preferences.app Crash [\[Open\]](#)

Cause: com.paragon-software.NTFS.prefpane v.1 (Paragon NTFS for Mac®)

Performing @selector(verifyDisk from sender NSButton 0x608000157290

2017-06-19 17:18:08 com.apple.WebKit.WebContent High CPU use [\[Open\]](#) [\[Details\]](#)