

IMPORTANT: Immediate Action Required To Protect Your Computer

May 8, 2004

Dear Comcast Customer,

This is a letter from Comcast High-Speed Internet - with important recommendations on how to protect your computer from malicious attack.

Several critical vulnerabilities have been identified in Microsoft's operating system software that could allow an attacker to gain remote access to users' computers. To help protect against such attacks, Microsoft has developed a patch and made it available.

Please Note: Macintosh Computers are not affected by this vulnerability.

Because your protection is of paramount importance to us, Comcast wants to make sure all of our customers are aware of the availability of these patches. We strongly recommend that you download the Microsoft patch to protect your computer from malicious attack.